

Millennium High School Goodyear, AZ

Millennium High School, part of the Agua Fria Union School District, implemented Parchment Send in May 2013. In just one month, this school realized the many benefits of the Parchment solution.

Registrar, Cindy Shaw, notes that Parchment Send has significantly streamlined the transcript request process and has greatly increased her efficiency. She especially appreciates the option to automatically hold transcript requests until all grades for a specified grading period are posted.

Ms. Shaw has also found that having the Parchment Send solution in place has drastically reduced voicemail volume from alumni seeking information on the transcript request process. Being able to utilize student registration codes has further streamlined the process.

Case Study

“Parchment Send has significantly streamlined the transcript request process and increased efficiency.”

-Cindy Shaw, Registrar



800
TRANSCRIPTS
SENT
ANNUALLY



450
SENIORS



160
HOURS SAVED IN
PROCESSING TIME
PER YEAR



Prior to Parchment

Prior to becoming a Parchment Member, Millennium High School had a time consuming, 8-step process in place for students to request their transcripts:

1. Student completes transcript request form.
2. Transcript request form delivered in person or by fax
3. Transcript is located
4. Official Seal placed on transcript
5. Transcript signed
6. Transcript placed in envelope
7. Transcript marked with postage and mailed
8. Transcript arrives at destination



Partnered with Parchment

As a successfully partnered member of Parchment, Millennium High School processes transcript requests in three easy steps:

1. **Simple.** Student places request online at parchment.com
2. **Fast.** Registrar approves request and uploads transcripts from student information system (SIS).
3. **Secure.** Transcript securely delivered to destination.